

2021 Drug List Change Notice

Updated 12/01/2021

If you are taking a drug that is removed from the drug list, we will tell you. We will also tell you if we add any restrictions on a drug such as:

- Quantity limits
- Prior authorization
- Step therapy
- Move a drug to a higher [cost sharing] tier

We will tell you at least 30 days before we make these changes. This gives you time to talk to your doctor about what to do next.

Sometimes the Food and Drug Administration (FDA) finds that drugs are not safe. If the FDA says a drug you are taking is not safe, we will take it off the drug list right away. We will also send you a letter telling you that.

The table below shows changes made to our drug list.

Date of Change	Drug Name	Type of Change	Possible Alternative	Comments
			Drug(s)	
10/15/2020	IRON TABS 256			Contact your doctor
	MG	This drug was removed from the market.	N/A	for other options.
10/15/2020	CRITIC-AID			
	CLEAR			
	MOISTUREBA			Contact your doctor
	RRIER OINT	This drug was removed from the market.	N/A	for other options.
10/15/2020	SAMSCA TAB	This drug was removed from the	tobuantan taha 20 ma	Contact your doctor
	30MG	formulary.	tolvaptan tabs 30 mg	for other options.

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
	JADENU SPRKL GRA 90MG	This drug was removed from the formulary.	deferasirox pack	Contact your doctor for other options.
10/15/2020	JADENU SPRKL GRA 180MG	This drug was removed from the formulary.	deferasirox pack	Contact your doctor for other options.
	JADENU SPRKL GRA 360MG	This drug was removed from the formulary.	deferasirox pack	Contact your doctor for other options.
12/07/2020	INVIRASE CAPS	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
12/07/2020	PACLITAXEL CONC 100 MG/16.67ML	Removed non-Part D eligible drug (not on NSDE)	N/A	Contact your doctor for other options.
12/07/2020		Removed non-Part D eligible drug (not on NSDE)	TRINATAL RX 1 TABS	Contact your doctor for other options.
12/07/2020	BYDUREON SRER	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
12/07/2020	EZFE FORTE CAPS	This drug was removed from the market.	N/A	Contact your doctor for other options.
12/07/2020	OMEGA POWER CAPS	This drug was removed from the market.	N/A	Contact your doctor for other options.
12/07/2020	OMEGA-3 2100 CAPS	This drug was removed from the market.	N/A	Contact your doctor for other options.
12/07/2020	PEDIATRIC COUGH/COLD LIQD	This drug was removed from the market.	N/A	Contact your doctor for other options.
2/1/2021	LARTRUVO SOLN 190 MG/19ML	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
2/1/2021		Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
2/1/2021	chlorothiazide tabs 500 mg	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
2/1/2021	JUXTAPID CAPS 40 MG	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
2/1/2021	JUXTAPID	Removed non-Part D eligible drug	N/A	Contact your doctor
	CAPS 60 MG	(Expired marketing end date)		for other options.
2/1/2021	BEVYXXA	Removed non-Part D eligible drug	N/A	Contact your doctor
	CAPS 40 MG	(Expired marketing end date)		for other options.
2/1/2021	BEVYXXA	Removed non-Part D eligible drug	N/A	Contact your doctor
	CAPS 80 MG	(Expired marketing end date)		for other options.
2/1/2021	PEGASYS	Removed non-Part D eligible drug	PEGASYS SOLN	Contact your doctor
	PROCLICK	(Expired marketing end date)		for other options.
	SOLN 180			
	MCG/0.5ML			
2/1/2021	lidocaine hcl	Removed non-Part D eligible drug	lidocaine hcl (local	Contact your doctor
	(local anesth.)		anesth.) SOLN 1 %, 2 %	for other options.
	SOLN 1.5 %			
2/1/2021	TWINRIX SUSP	This drug was removed from the market.	N/A	Contact your doctor
				for other options.
2/1/2021	TREXIMET	This drug was removed from the market.	N/A	Contact your doctor
	TABS 10 MG-60			for other options.
	MG			
2/1/2021	FERROUS	This drug was removed from the market.	IRON SLOW	Contact your doctor
	SULFATE		RELEASE TBCR	for other options.
	TBCR OR 140			
	MG			
2/1/2021	KONSYL	This drug was removed from the market.	psyllium powd 100 %,	Contact your doctor
	ORIGINAL		58.6%, 48.57%, 28.3%	for other options.
	FORMULADAI			
	LY FIBER			
	POWD			
	(psyllium)			
2/1/2021		This drug was removed from the market.	N/A	Contact your doctor
	DELYN/IRON			for other options.
	LIQD			
2/1/2021		Removed non-Medicaid and non-Part D	N/A	Contact your doctor
	citric acid SOLN			for other options.
2/1/2021		This drug was removed from the market.	SOOTHE &COOL	Contact your doctor
	COOL FREE		FREE MOISTURE	for other options.
	SKIN PASTE		BARRIER OINT	
	OINT			

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
2/1/2021	AVEENO POSITIVELY AGELESS SKIN STRENGTHENI NG BODY CREAM CREA		CETAPHIL MOISTURIZING CREA (emollient)	Contact your doctor for other options.
2/1/2021	AVEENO POSITIVELY AGELESS SKIN STRENGTHENI NG HAND CREAM CREA	This drug was removed from the market.	CETAPHIL MOISTURIZING CREA (emollient)	Contact your doctor for other options.
2/1/2021	NUPLAZID TABS 17 MG	This drug was removed from the market.	N/A	Contact your doctor for other options.
2/1/2021	ATRIPLA TABS	This drug was removed from the formulary.	efavirenz-emtricitabine- tenofovir disoproxil fumarate tabs	Contact your doctor for other options.
2/1/2021	BETHKIS NEBU	This drug was removed from the formulary.	tobramycin nebu 300mg/4ml	Contact your doctor for other options.
2/1/2021	DEMSER CAPS	This drug was removed from the formulary.	metyrosine caps	Contact your doctor for other options.
2/1/2021	EMTRIVA CAPS 200 MG	This drug was removed from the formulary.	emtricitabine caps	Contact your doctor for other options.
2/1/2021	FERRIPROX TABS 500MG	This drug was removed from the formulary.	deferiprone tabs	Contact your doctor for other options.
2/1/2021	KUVAN POW 100MG	This drug was removed from the formulary.	sapropterin dihydrochloride pack	Contact your doctor for other options.
2/1/2021	KUVAN POW 500MG	This drug was removed from the formulary.	sapropterin dihydrochloride pack	Contact your doctor for other options.
2/1/2021	SYMFI LO TABS	This drug was removed from the formulary.	efavirenz-lamivudine- tenofovir disoproxil fumarate tabs	Contact your doctor for other options.
2/1/2021	SYMFI TABS	This drug was removed from the formulary.	efavirenz-lamivudine- tenofovir disoproxil fumarate tabs	Contact your doctor for other options.

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
2/1/2021	TRUVADA TABS 200 MG- 300 MG	This drug was removed from the formulary.	emtricitabine-tenofovir disoproxil fumarate tabs	Contact your doctor for other options.
2/1/2021	TYKERB TABS	This drug was removed from the formulary.	lapatinib ditosylate tabs	Contact your doctor for other options.
3/1/2021	clindamycin phosphate soln iv 300 mg/2ml	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
3/1/2021	clindamycin phosphate soln iv 600 mg/4ml	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
	clindamycin phosphate soln iv 900 mg/6ml	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
3/1/2021	DEPO- PROVERA SUSP	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
3/1/2021	LAZANDA SOLN 100 MCG/ACT	Removed non-Part D eligible drug (Expired marketing end date) Removed non-Part D eligible drug (CMS excluded labeler code)	N/A	Contact your doctor for other options.
3/1/2021	LAZANDA SOLN 300 MCG/ACT	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
3/1/2021	LAZANDA SOLN 400 MCG/ACT	Removed non-Part D eligible drug (Expired marketing end date) Removed non-Part D eligible drug (CMS excluded labeler code)	N/A	Contact your doctor for other options.
3/1/2021	VASCEPA CAPS 1GM	This drug was removed from the formulary.	icosapent ethyl caps	Contact your doctor for other options.
3/1/2021	BANZEL SUSP 40MG/ML	This drug was removed from the formulary.	rufinamide susp	Contact your doctor for other options.

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
	500 MG	This drug was removed from the formulary.		Contact your doctor for other options.
3/1/2021	BROTAPP DM LIQD	This drug was removed from the market.		Contact your doctor for other options.
3/1/2021	NANOVM T/F LIQD	This drug was removed from the market.		Contact your doctor for other options.
4/1/2021	TARGRETIN GEL EX 1%	This drug had a quantity limit added.	N/A	Contact your doctor for other options.
4/1/2021	ALINIA TABS 500 MG	This drug was removed from the formulary.		Contact your doctor for other options.
		Removed non-Part D eligible drug (Expired marketing end date) Removed non-Part D eligible drug (Not on NSDE)	N/A	Contact your doctor for other options.
4/1/2021	HUMIRA PSKT 10 MG/0.2ML	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
4/1/2021		Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
4/1/2021		Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
4/1/2021	GLEOSTINE CAPS	Removed non-Part D eligible drug (CMS excluded labeler code)		Contact your doctor for other options.
4/1/2021	DHEA CREA EX 1 %	This drug was removed from the market.	SORBOLENE CREA	Contact your doctor for other options.
	PA MENS 50 PLUS VITAPAK MISC	This drug was removed from the market.		Contact your doctor for other options.
4/1/2021	PA MENS VITAPAK MISC	This drug was removed from the market.		Contact your doctor for other options.
4/1/2021	PA WOMENS 50 PLUS VITAPAK MISC	This drug was removed from the market.		Contact your doctor for other options.

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4/1/2021	PA WOMENS VITAPAK MISC	This drug was removed from the market.	DAILY HEART HEALTH SUPPORT MISC	Contact your doctor for other options.
4/1/2021	00	Removed non-Medicaid and non-Part D eligible drug.	VIRTUSSIN DAC SOLN	Contact your doctor for other options.
4/1/2021	pseudoephedrine -chlorphen-dm LIQD	This drug was removed from the market.		Contact your doctor for other options.
	RA CALCIUM HI- CAL/VITAMIN D TABS 125 UNIT-500 MG	This drug was removed from the market.	N/A	Contact your doctor for other options.
4/1/2021	RA FISH OIL CPDR	This drug was removed from the market.	OMEGAPURE 780 EC CPDR	Contact your doctor for other options.
4/1/2021	RA GENTLE SKIN CREAM CREA	This drug was removed from the market.	SORBOLENE CREA	Contact your doctor for other options.
4/1/2021	RA RENEWAL ADVANCED HEALING OINT	This drug was removed from the market.	CARMEX CLASSIC LIP BALM OINT	Contact your doctor for other options.
4/1/2021	RA TRIPLE STRENGTH FISH OIL CAPS	This drug was removed from the market.	N/A	Contact your doctor for other options.
4/1/2021	REESES PINWORM MEDICINE TABS	This drug was removed from the market.		Contact your doctor for other options.
5/1/2021	didanosine CPDR	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
5/1/2021	TRUVADA TABS 100 MG- 150 MG	This drug was removed from the formulary.	emtricitabine-tenofovir disoproxil fumarate tabs	Contact your doctor

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
		This drug was removed from the formulary.	emtricitabine-tenofovir disoproxil fumarate tabs	Contact your doctor for other options.
5/1/2021	TRUVADA TABS 133 MG- 200 MG	This drug was removed from the formulary.	emtricitabine-tenofovir disoproxil fumarate tabs	Contact your doctor for other options.
5/1/2021	LOTEMAX GEL 0.5%	This drug was removed from the formulary.	loteprednol etabonate gel	Contact your doctor for other options.
	CHAPSTICK ULTRA MOISTUREDA YTIME FORMULA OINT	This drug was removed from the market.	N/A	Contact your doctor for other options.
5/1/2021	MAG-SR PLUS CALCIUM TBEC	This drug was removed from the market.	N/A	Contact your doctor for other options.
	ULTRA MENS PACK MISC	This drug was removed from the market.	N/A	Contact your doctor for other options.
	ULTRA WOMENS PACK MISC	This drug was removed from the market.	N/A	Contact your doctor for other options.
	phenylephrine- dm-gg w/ apap LIQD 10 MG/10ML-200 MG/10ML-325 MG/10ML-5 MG/10ML	This drug was removed from the market.	N/A	Contact your doctor for other options.
	MUCINEX SINUS-MAX SEVERECONG ESTION RELIEF CAPS	This drug was removed from the market.	N/A	Contact your doctor for other options.
	NORTHERA	This drug was removed from the formulary.	droxidopa caps 100 mg	Contact your doctor for other options.

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
	CAPS 200MG	This drug was removed from the formulary.		Contact your doctor for other options.
6/1/2021		This drug was removed from the formulary.	droxidopa caps 300 mg	Contact your doctor for other options.
6/1/2021	ANADROL-50 TABS	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
	nadolol & bendroflumethiaz ide TABS	This drug was removed from the market.	N/A	Contact your doctor for other options.
6/1/2021	ALBOLENE CREA	This drug was removed from the market.	SORBOLENE CREA	Contact your doctor for other options.
6/1/2021	ADVANCED BASE PLUS CREA	This drug was removed from the market.		Contact your doctor for other options.
	calcium carbonate- vitamin d w/ minerals CHEW 1200 mg-1000 unit	This drug was removed from the market.	CALCIUM 1200 CHEW	Contact your doctor for other options.
	ferrous sulfate TBCR OR 47.5 mg	This drug was removed from the market.	SLOW RELEASE IRON TBCR	Contact your doctor for other options.
	SEDANARE CREA	This drug was removed from the market.	SANARE ADVANCED SCAR THERAPY CREA	Contact your doctor for other options.
	SUSPENDING COMPOUND SUSP	This drug was removed from the market.	SUSP	Contact your doctor for other options.
6/1/2021	CAL-LAC CAPS	This drug was removed from the market.	N/A	Contact your doctor for other options.
6/1/2021	GLYCO-TECH TABS	This drug was removed from the market.	APETIGEN-PLUS TABS	Contact your doctor for other options.
7/1/2021	cefuroxime sodium solr IJ 7.5 gm	This drug was removed from the market.	N/A	Contact your doctor for other options.

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
7/1/2021	CALCI-CHEW CHEW	This drug was removed from the market.	CALCIUM CARBONATE CHEW OR 500 MG, CALCIUM CHEW 500 MG	Contact your doctor for other options.
8/1/2021	bisacodyl-peg 3350-pot chloride-sod bicarb-sod chloride kit	Removed non-Part D eligible drug (Not on NSDE)	N/A	Contact your doctor for other options.
8/1/2021	CAMPATH SOLN	This drug was removed from the market.	N/A	Contact your doctor for other options.
8/1/2021	GLUTAMINE POWD XX	This drug was removed from the market.	N/A	Contact your doctor for other options.
8/1/2021	MAGDELAY TBEC	This drug was removed from the market.	N/A	Contact your doctor for other options.
8/1/2021	NOXI-K CREA	This drug was removed from the market.	N/A	Contact your doctor for other options.
8/1/2021	NUTR-E-SOL LIQD	This drug was removed from the market.	N/A	Contact your doctor for other options.
8/1/2021	· · ·	This drug was removed from the market.	POLY-VITA/IRON SOLN	Contact your doctor for other options.
8/1/2021	PICODERM CREA	This drug was removed from the market.	N/A	Contact your doctor for other options.
8/1/2021	PUREFE PLUS CAPS	This drug was removed from the market.	N/A	Contact your doctor for other options.
8/1/2021	SOLVATECH PLUS SUSP	This drug was removed from the market.	N/A	Contact your doctor for other options.
8/1/2021		This drug was removed from the market.	N/A	Contact your doctor for other options.
9/1/2021	BANZEL TABS 200 MG	This drug was removed from the formulary.	rufinamide tab 200 mg	Contact your doctor for other options.
9/1/2021		This drug was removed from the formulary.	rufinamide tab 400 mg	Contact your doctor for other options.

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
9/1/2021	captopril & hydrochlorothiaz ide tabs 25-15 MG	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
9/1/2021	captopril & hydrochlorothiaz ide tabs 25-25 MG	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
9/1/2021	captopril & hydrochlorothiaz ide tabs 50-15 MG	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
9/1/2021	captopril & hydrochlorothiaz ide tabs 50-25 MG	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
	albuterol sulfate tb12 or 4 mg	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
9/1/2021		Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
	PHOSPHOLINE IODIDE SOLR	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
	prednicarbate crea	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
	ERWINASE SOLR	Removed non-Part D eligible drug (CMS excluded labeler code) Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
10/1/2021	INTELENCE TABS 100 MG	This drug was removed from the formulary.	etravirine tabs 100 mg	Contact your doctor for other options.
	INTELENCE TABS 200 MG	This drug was removed from the formulary.	etravirine tabs 200 mg	Contact your doctor for other options.

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
	KALETRA TABS 100- 25MG	This drug was removed from the formulary.	lopinavir-ritonavir tab 100-25 mg	Contact your doctor for other options.
10/1/2021	KALETRA TABS 200- 50MG	This drug was removed from the formulary.	lopinavir-ritonavir tab 200-50 mg	Contact your doctor for other options.
	maprotiline hcl tabs 25mg	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
10/1/2021	maprotiline hcl tabs 50mg	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
10/1/2021	maprotiline hcl tabs 75mg	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
10/1/2021	NAMENDA XR TITRATION PACK CP24	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
10/1/2021	oxycodone- aspirin tabs	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
	tolmetin sodium caps 400 mg	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
10/1/2021	alendronate sodium tabs 5 mg	This drug was removed from the market.	N/A	Contact your doctor for other options.
10/1/2021	MULTIVITAMI N DROPS/IRON INFANT & TODDLER SOLN	This drug was removed from the market.	POLY-VI-SOL/IRON SOLN	Contact your doctor for other options.
	SUTENT CAP	This drug was removed from the formulary.	sunitinib malate cap 12.5 mg (base equivalent)	Contact your doctor for other options.
11/01/2021	SUTENT CAP 25MG	This drug was removed from the formulary.	sunitinib malate cap 25 mg (base equivalent)	Contact your doctor for other options.

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
	SUTENT CAP 37.5MG	This drug was removed from the formulary.	sunitinib malate cap 37.5 mg (base equivalent)	Contact your doctor for other options.
11/01/2021	SUTENT CAP 50MG	This drug was removed from the formulary.	sunitinib malate cap 50 mg (base equivalent)	Contact your doctor for other options.
11/01/2021	ERWINAZE SOLR	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
11/01/2021	tolbutamide tabs	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
11/01/2021	AVANDIA TABS 2 MG	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
11/01/2021	AVANDIA TABS 4 MG	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
11/01/2021	SYLATRON KIT	This drug was removed from the market.	N/A	Contact your doctor for other options.
11/01/2021	VANACOF AC LIQD	This drug was removed from the market.	N/A	Contact your doctor for other options.
11/01/2021	VANACOF-8 LIQD	This drug was removed from the market.	N/A	Contact your doctor for other options.
11/01/2021	VANATAB AC TABS	This drug was removed from the market.	N/A	Contact your doctor for other options.
12/01/2021	VIDEX EC CPDR 125 MG	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
12/01/2021	PEGINTRON KIT	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
12/01/2021	ROMIDEPSIN SOLR 10 MG	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
12/01/2021	GUANIDINE HCL TABS	Removed non-Part D eligible drug (Expired marketing end date)	N/A	Contact your doctor for other options.
12/01/2021		This drug was removed from the market.	N/A	Contact your doctor for other options.
	HM FISH OIL CAPS	This drug was removed from the market.	N/A	Contact your doctor for other options.

Date of Change	Drug Name	Type of Change	Possible Alternative Drug(s)	Comments
	HM GLUCOSE CHEW	This drug was removed from the market.	N/A	Contact your doctor for other options.
	TIGHTENING BASE CREA	This drug was removed from the market.		Contact your doctor for other options.
	TRI-VITAMIN INFANT & TODDLER SOLN	This drug was removed from the market.		Contact your doctor for other options.
	ZIMS CRACK CREME DAYTIME CREA	This drug was removed from the market.		Contact your doctor for other options.
	ZINC SULFATE CAPS OR 50 MG	This drug was removed from the market.		Contact your doctor for other options.

Buckeye Health Plan - MyCare Ohio (Medicare-Medicaid Plan) is a health plan that contracts with both Medicare and Ohio Medicaid to provide benefits of both programs to enrollees.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-866-549-8289 (TTY: 711) from 8 a.m. to 8 p.m., Monday through Friday. After hours, on weekends and on holidays, you may be asked to leave a message. Your call will be returned within the next business day. The call is free.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-549-8289 (TTY: 711) de 8 a.m. a 8 p.m., de lunes a viernes. Luego del horario de atención, los fines de semana y los días feriados, es posible que se le pida que deje un mensaje. Le devolveremos la llamada durante el próximo día hábil. La llamada es gratis.

Notice of Non-Discrimination. Buckeye Health Plan – MyCare Ohio (Medicare-Medicaid Plan) complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Buckeye Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Buckeye Health Plan: → Provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats).

→ Provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you need these services, contact Buckeye Health Plan's Member Services at 1-866-549-8289 (TTY: 711) from 8 a.m. to 8 p.m., Monday through Friday. After hours, on weekends and on holidays, you may be asked to leave a message. Your call will be returned within the next business day.

If you believe that Buckeye Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance by calling the number above and telling them you need help filing a grievance; Buckeye Health Plan's Member Services is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, (TDD: 1-800-537-7697).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Language Services

English: ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-866-549-8289 (TTY: 711).

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-549-8289 (TTY: 711).

Chinese Mandarin: 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-866-549-8289 (TTY: 711)。

Chinese Cantonese: 注意:如果您說中文,您可獲得免費的語言協助服務。請致電 1-866-549-8289 (TTY: 711)。

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-866-549-8289 (TTY: 711).

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم (Arabic: رقم هاتف الصم والبكم: 711).

Pennsylvania Dutch: Geb Acht: Wann du Deitsch (Pennsylvania German / Dutch) schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: 1-866-549-8289 (TTY: 711).

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-866-549-8289 (телетайп: 711).

French: ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-866-549-8289 (ATS : 711).

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-866-549-8289 (TTY: 711).

Cushite (Oromo): XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-866-549-8289 (TTY: 711).

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-866-549-8289 (TTY: 711) 번으로 전화해 주십시오.

Italian: ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-866-549-8289 (TTY: 711).

Japanese: 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。 1-866-549-8289 (TTY: 711) まで、お電話にてご連絡ください。

Dutch: AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel 1-866-549-8289 (TTY: 711).

Ukrainian: УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-866-549-8289 (телетайп: 711).

Romanian: ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-866-549-8289 (TTY: 711).

Somali: LA SOCO: Haddii aad ku hadasho Ingiriisi, adeegyada taageerada luqada, oo bilaash ah, ayaad heli kartaa, Wac 1-866-549-8289 (TTY: 711).

Nepali: ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-866-549-8289 (टिटिवाइ: 711) ।