

**IMPORTANT INFORMATION ABOUT  
CHANGES TO YOUR BUCKEYE  
HEALTH PLAN – MYCARE OHIO  
(MEDICARE-MEDICAID PLAN)!**

# **Welcome to Wellcare By Buckeye Health Plan!**



By



**Department of  
Medicaid**

Next Generation MyCare

# Thank you for being a valued Buckeye Health Plan - MyCare Plan member!

We're happy to be serving your healthcare needs. In this booklet, you'll learn about some important changes that are coming to your health plan next year.



By





# Here's what you need to know:

1

## You are not losing coverage.

Buckeye Health Plan – MyCare Ohio (Medicare-Medicaid Plan) is changing to Wellcare By Buckeye Health Plan. Even though your plan name is changing, you can still expect to get the same great health coverage that you've had all along.

We are also working hard to ensure that you have lots of familiar providers to choose from. Most of our members **won't need to change their providers**. In the unlikely event that your provider is not in our network, you **will be able to keep seeing your current provider for up to 12 months**.

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## You don't need to do anything.

We'll take care of everything! In addition, you will still have a care manager to help you set and reach your health goals.

If you're not sure about something, we're happy to answer any questions you may have. Just call us at **1-866-549-8289**. TTY users can call **711**. We're here for you Monday through Friday, from 8 a.m. to 8 p.m. After hours and on weekends and holidays, you can leave a message. Your call will be returned within the next business day.

If you would like more information about why this change is happening, please visit **[go.wellcare.com/BuckeyeOH](https://go.wellcare.com/BuckeyeOH)**.

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## We'll send you information.

We're doing lots to get ready for January 1, 2026. Keep reading for some important dates over the next few months.



# Timeline — What to Expect



**September 2025:**  
Annual Notice of  
Changes (ANOC)



**September -  
November 2025:**  
Phone Call



**November 2025:**  
New ID card



**January 2026:**  
Your new  
plan begins



## September 2025:

We'll send you your *Annual Notice of Changes (ANOC)* by September 30, 2025. The ANOC tells you about any changes to your plan's coverage starting January 1, 2026.

**This includes new and better coverage for dental care, vision care, fitness, healthy foods, and an increased benefit for over-the-counter (OTC) items.**



Between September and November, you'll get a call from us in which you will be able to speak to someone about your coverage and ask any questions. Be sure not to miss this call! We'll also tell you how to get a copy of your Member Handbook and a Provider and Pharmacy Directory.



## November 2025:

We'll send you a new health plan ID card. Your card will be good for both Medicare and Medicaid services. It is the key to all your health plan benefits. Keep your card safe and show it whenever you get healthcare services.



## January 1, 2026:

Buckeye Health Plan - MyCare Ohio officially becomes Wellcare By Buckeye Health Plan!

**Remember, we will call you to talk about these changes, answer your questions, and help you with anything else you may need.**



If you have any questions before then, just call **1-855-445-3562**. TTY users can call **711**. From October 1 to March 31, you can call us 7 days a week from 8 a.m. to 8 p.m. From April 1 to September 30, you can call us Monday through Friday from 8 a.m. to 8 p.m. A messaging system is used after hours, weekends, and on federal holidays.

Buckeye Health Plan – MyCare Ohio (Medicare-Medicaid Plan) is a health plan that contracts with both Medicare and Ohio Medicaid to provide benefits of both programs to enrollees.

This is not a complete list. The benefit information is a brief summary, not a complete description of benefits. For more information contact the plan or read the Buckeye Member Handbook.

**Thank you again  
for being a  
valued member!**





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